

REUSERS
APPRENTICE
JOB ADVERT

Jericho

Who are we?

JERICO is a charity and family of seven social enterprises that provide supported work opportunities for people facing challenges in getting a job.

These challenges could include trauma, insufficient work experience, health and wellbeing needs, education barriers and communication challenges. Currently we primarily support survivors of modern slavery and young people.

The ReUsers is a charity department store that rescues, restores and recycles second-hand items. We prevent around 250 tonnes of waste from entering landfill every year. Our site is split into different departments including antiques, bikes, electricals, furniture, garden and sports.



What's the job?

We are looking for people to join our ReUsers social enterprise. You will work with our friendly staff team for 12-15 months and be supported to achieve a level 2 qualification in customer service.

Throughout the apprenticeship, you will be supported by the ReUsers staff team and a People Support Officer who you will meet regularly to discuss any issues or concerns you may have with either the work or the apprenticeship study.

Towards the end of your apprenticeship you will be supported to move on to the next stage in your journey, this could be further study, paid employment or other opportunities

- Job Title: ReUsers Apprentice
- Salary: National Apprenticeship Minimum Wage (£6.40 from April 2024)
- Working hours: 30 hours per week (including regular weekend working)
- Based at: The ReUsers, Norris Way, Sutton Coldfield, B75 7BB

Main duties & responsibilities

Specific tasks include but are not limited to:

- Greeting customers as they enter the shop
- Accepting new donations
- Assisting customers to find the products they are looking for
- Dealing with customer queries
- Loading and unloading customers' vehicles
- Serving customers on the till
- Keeping the site clean and tidy
- Any other duties requested by the Line Manager

During the apprenticeship you will work with our training provider Next Level Training to complete:

- Level 2 Apprenticeship in Customer Service
- Level 1 Functional Skills in Maths & English, if you don't already have these qualifications.

To apply

If you are interested in applying please email apprenticeships@jericho.org.uk for further information, we look forward to hearing from you.